

**LIS 598 Human Information Interaction
Course Schedule - Winter 2017**

Week	Dates	Topic	Work Plan	Class Activity (subject to change)	Assignments & Dates
1	Jan 9 - 15	Introduction and basics of human information interaction (HII)	<ul style="list-style-type: none"> Review all important course documents and assignment instructions! Fidel, R. (2012). What is human information interaction? In <i>Human information interaction: An ecological approach to information behavior</i> (pp. 17-43). Cambridge, MA: MIT Press. [Available in eBook format via U of A Libraries] Attend our first class (Tue Jan 10, 9-11:50am, 3-01 Rutherford South) Find a partner for the Key Concepts Exploration assignment 	<p>Course intro</p> <p>Activity: Getting to know you (and me!)</p> <p>Discussion: What are we talking about?</p>	
2	Jan 16 - 22	Key HII concepts (1)	<ul style="list-style-type: none"> Case, D. O. (2012). The concept of information. In <i>Looking for information: A survey of research on information seeking, needs, and behavior</i> (pp. 45-75). Bingley, UK: Emerald. [Available in eClass] Taylor, R. S. (1968/2015). Question-negotiation and information seeking in libraries. <i>College and Research Libraries</i>, 76(3), 251-267. doi:10.5860/crl.76.3.251 Bates, M. J. (2002). Toward an integrated model of information seeking and searching. <i>The New Review of Information Behavior Research</i>, 3, 1-15. [Available in eClass] 	<p>Discussion: Information behaviour, seeking, and needs</p> <p>Activity: Types of information behaviour</p>	
3	Jan 23 - 29	Key HII concepts (2)	<ul style="list-style-type: none"> Saracevic, T. (2007). Relevance: A review of the literature and a framework for thinking on the notion in information science. Part II: Nature and manifestations of relevance. <i>Journal of the American Society for Information Science and Technology</i>, 58(13), 1915-1933. doi:10.1002/asi.20682 Foster, A., & Ford, N. (2003). Serendipity and information seeking: An empirical study. <i>Journal of Documentation</i>, 59(3), 321-340. doi:10.1108/00220410310472518 	<p>Discussion: Why do (and why don't) we want information?</p> <p>Activity: The serendipitous world of information encountering</p>	

			<ul style="list-style-type: none"> Bawden, D., & Robinson, L. (2009). The dark side of information: Overload, anxiety and other paradoxes and pathologies. <i>Journal of Information Science</i>, 35(2), 180-191. doi:10.1177/0165551508095781 		
4	Jan 30 - Feb 5	Factors in HII	<ul style="list-style-type: none"> Abrahamson, J. A., & Fisher, K. E. (2007). "What's past is prologue": Towards a general model of lay information mediary behaviour. <i>Information Research</i>, 12(4). Retrieved from http://www.informationr.net/ir/12-4/colis/colis15.html Prabha, C., Connaway, L. S., Olszewski, L., & Jenkins, L. R. (2007). What is enough? Satisficing information needs. <i>Journal of Documentation</i>, 63(1), 74-89. doi:10.1108/00220410710723894 Shah, C. (2010). Collaborative information seeking: A literature review. <i>Advances in Librarianship</i>, 32, 3-33. doi:10.1108/S0065-2830(2010)0000032004 	<p>Discussion Leading</p> <p>Discussion: Information behaviour factors</p> <p>Activity: Finding out about factors</p>	<p>Key Concepts Exploration (in eClass, Jan 31 9pm)</p> <p>Discussion Leading (in class Jan 31)</p>
5	Feb 6 - 12	Barriers, enablers, influences, mediators to/of HII	<ul style="list-style-type: none"> Meyers, E. M., Nathan, L. P., & Saxton, M. L. (2007). Barriers to information seeking in school libraries: Conflicts in perceptions and practice. <i>Information Research</i>, 11(2). Retrieved from http://www.informationr.net/ir/12-2/paper295.html Chatman, E. A. (1996). The impoverished life-world of outsiders. <i>Journal of the American Society for Information Science</i>, 47(3), 193-206. doi:10.1002/(SICI)1097-4571(199603)47:3<193::AID-ASI3>3.0.CO;2-T Wathen, N., Harris, R., & Wyatt, S. (2008). Reflections on the middle space. In N. Wathen, S. Wyatt, & R. Harris (Eds.), <i>Mediating health information</i> (pp. 182-193). Basingstoke, UK: Palgrave Macmillan. doi:10.1057/9780230227323_11 	<p>Discussion Leading</p> <p>Discussion: Outsiders and barriers</p> <p>Activity: Mediating information interactions: People and environments</p>	<p>Discussion Leading (in class Feb 7)</p>
6	Feb 13 - 19	Key HII models	<ul style="list-style-type: none"> Wilson, T. D. (1999). Models in information behaviour research. <i>Journal of Documentation</i>, 55(3), 249-270. doi:10.1108/EUM0000000007145 Ellis, D., Cox, D., & Hall, K. (1993). A comparison 	<p>Discussion: Models, models everywhere</p> <p>Activity: Modelling</p>	

			<p>of the information seeking patterns of researchers in the physical and social sciences. <i>Journal of Documentation</i>, 49(4), 356–369. doi:10.1108/eb026919 [Available in eClass]</p> <ul style="list-style-type: none"> • Järvelin, K., & Ingwersen, P. (2004). Information seeking research needs extension towards tasks and technology. <i>Information Research</i>, 10(1). http://www.informationr.net/ir/10-1/paper212.html • Kuhlthau, C. C. (1991). Inside the search process: Information seeking from the user's perspective. <i>Journal of the American Society for Information Science and Technology</i>, 42(5), 361-371. doi:10.1002/(SICI)1097-4571(199106)42:5<361::AID-ASI6>3.0.CO;2-# 	your behaviour	
7	Feb 20 - 26	Winter Term Reading Week (NO CLASS)			
8	Feb 27 - Mar 5	Key HIJ theories, paradigms	<ul style="list-style-type: none"> • Dervin, B. (1992). From the mind's eye of the user: The sense-making qualitative-quantitative methodology. In J. D. Glazier & R. R. Powell (Eds.), <i>Qualitative research in information management</i> (pp. 61-84). Englewood, CO: Libraries Unlimited. [Available in eClass] • Savolainen, R. (1995). Everyday life information seeking: Approaching information seeking in the context of "way of life." <i>Library and Information Science Research</i>, 17(3), 259-294. doi:10.1016/0740-8188(95)90048-9 • Fisher, K. E., Durrance, J. C., & Hinton, M. B. (2004). Information grounds and the use of need-based services by immigrants in Queens, New York: A context-based, outcome evaluation approach. <i>Journal of the American Society for Information Science and Technology</i>, 55(8), 754-766. doi:10.1002/asi.20019 	<p>Remote guest: Diane Rasmussen Pennington, Lecturer (Asst. Professor), University of Strathclyde, Scotland, UK</p> <p>Discussion Leading</p> <p>Discussion: Making sense of everyday life</p>	<p>Information User Interview (in eClass, Feb 28 9pm)</p> <p>Discussion Leading (in class Feb 28)</p>
9	Mar 6 - 12	Key HIJ research methods	<ul style="list-style-type: none"> • Wilson, T. D. (2010). Fifty years of information behavior research. <i>Bulletin of the Association for Information Science And Technology</i>, 36(3), 27-34. doi:10.1002/bult.2010.1720360308 • Rieh, S. Y. (2002). Judgment of information quality and cognitive authority in the Web. <i>Journal of the American Society for Information Science</i> 	<p>Discussion: Methods in human information interaction research</p> <p>Activity: Which methods?</p>	

			<p>and Technology, 53(2), 145-161. doi:10.1002/asi.10017</p> <ul style="list-style-type: none"> • Pendleton, V. E., & Chatman, E. A. (1998). Small world lives: Implications for the public library. <i>Library Trends</i>, 46(4), 732-751. Retrieved from http://hdl.handle.net/2142/8179 • Huvila, I. (2010). Information sources and perceived success in corporate finance. <i>Journal of the American Society for Information Science and Technology</i>, 61(11), 2219-2229. doi:10.1002/asi.21387 		
10	Mar 13 - 19	Users (1)	<ul style="list-style-type: none"> • Meho, L. I., & Tibbo, H. R. (2003). Modeling the information-seeking behavior of social scientists: Ellis's study revisited. <i>Journal of the American Society for Information Science and Technology</i>, 54(6), 570-587. doi:10.1002/asi.10244 • Hemmig, W. S. (2008). The information- seeking behavior of visual artists: A literature review. <i>Journal of Documentation</i>, 64(3), 343-362. doi:10.1108/00220410810867579 • McKnight, M. (2006). The information seeking of on-duty critical care nurses: Evidence from participant observation and in-context interviews. <i>Journal of the Medical Library Association</i>, 94(2), 145-151. Retrieved from https://www.ncbi.nlm.nih.gov/pmc/articles/PMC1435853/ 	<p>Guest: Tami Oliphant, Assistant Professor, SLIS</p> <p>Discussion Leading</p> <p>Discussion: Users in human information interaction research</p>	<p>Information Environment Analysis (in eClass, Mar 14 9pm)</p> <p>Discussion Leading (in class Mar 14)</p>
11	Mar 20 - 26	Users (2)	<ul style="list-style-type: none"> • Meyers, E. M., Fisher, K. E., & Marcoux, E. (2009). Making sense of an information world: The everyday- life information behavior of preteens. <i>Library Quarterly</i>, 79(3), 301-341. doi:10.1086/599125 • McCaughan, E., & McKenna, H. (2007). Never-ending making sense: Towards a substantive theory of the information-seeking behaviour of newly diagnosed cancer patients. <i>Journal of Clinical Nursing</i>, 16(11), 2096-2104. doi:10.1111/j.1365-2702.2006.01817.x • Skinner, J., & Gross, M. (2017). The ISSAS model: Understanding the information needs of sexual assault survivors on college campuses. 	<p>Discussion Leading</p> <p>Discussion: Everyday life, revisited</p> <p>Activity: Hammers, nails, and human information interaction research</p>	<p>Discussion Leading (in class Mar 21)</p>

			<p><i>College and Research Libraries</i>, 78(1), 23-34. doi:10.5860/crl.78.1.23</p> <ul style="list-style-type: none"> Laplante, A., & Downie, J. S. (2011). The utilitarian and hedonic outcomes of music information-seeking in everyday life. <i>Library and Information Science Research</i>, 33(3), 202-210. doi:10.1016/j.lisr.2010.11.002 		
12	Mar 27 - Apr 2	HII in context (1)	<ul style="list-style-type: none"> Saarinen, K., & Vakkari, P. (2013). A sign of a good book: Readers' methods of accessing fiction in the public library. <i>Journal of Documentation</i>, 69(5), 736-754. doi:10.1108/JD-04-2012-0041 Gabridge, T., Gaskell, M., & Stout, A. (2008). Information seeking through students' eyes: The MIT photo diary study. <i>College and Research Libraries</i>, 69(6), 510-523. doi:10.5860/crl.69.6.510 Lopatovska, I., & Arapakis, I. (2011). Theories, methods and current research on emotions in library and information science, information retrieval and human-computer interaction. <i>Information Processing and Management</i>, 47(4), 575-592. doi:10.1016/j.ipm.2010.09.001 	<p>Guest: Angela Pollak, Postdoctoral Fellow, SLIS</p> <p>Discussion: The significance of context</p> <p>Activity: TBD</p>	
13	Apr 3 - 9	HII in context (2)	<ul style="list-style-type: none"> Hasler, L., Ruthven, I., & Buchanan, S. (2014). Using internet groups in situations of information poverty: Topics and information needs. <i>Journal of the Association for Information Science and Technology</i>, 65(1), 25-36. doi:10.1002/asi.22962 Baxter, G., Marcella, R., & Illingworth, L. (2010). Organizational information behaviour in the public consultation process in Scotland. <i>Information Research</i>, 15(4). Retrieved from http://www.informationr.net/ir/15-4/paper442.html Hartel, J. (2010). Managing documents at home for serious leisure: A case study of the hobby of gourmet cooking. <i>Journal of Documentation</i>, 66(6), 847-874. doi:10.1108/00220411011087841 Fidel, R., Mark Pejtersen, A., Cleal, B., & Bruce, H. (2004). A multidimensional approach to the study of human-information interaction: A case study of collaborative information retrieval. <i>Journal of the American Society for Information</i> 	<p>Discussion: Hammers and nails, revisited</p> <p>Activity: Case study contexts</p>	

			<p><i>Science and Technology</i>, 55(11), 939-953. doi:10.1002/asi.20041</p>		
14	Apr 10 - 16	Case Study discussions and wrap-up	<ul style="list-style-type: none"> • No readings this week! • Case Study Discussions and wrap-up discussion • Have a great spring and summer! 	Activity and Discussion: Case Study Discussions	<p>Applied Case Study (in eClass, Apr 11 9pm)</p> <p>Case Study Discussions (in class Apr 11)</p>