

## Reading list for LIS 6909 Qualitative Methods DIS

(Adam Worrall; instructors Michelle Kazmer and Gary Burnett)  
(As of 4/26/10)

Most readings are from the syllabi noted below. I added a few others to try and fill in some topics there wasn't as much on in the syllabi. Some areas may still be lacking some, other areas have too many readings and will need some of them removing from the list.

### Syllabi gathered

Course	Semester	Professor	LIS school	Notes
LIS 3300 PhD Seminar in Qualitative Research Methods	Spring 2008	Stuart <a href="#">Shulman</a>	Pittsburgh	Heavy use of three textbooks (Gorman, 2005; Huberman & Miles, 2002; and one other)
LBSC 802 Qualitative Research Methods for Information Studies	Fall 2008	Kenneth <a href="#">Fleischmann</a>	Maryland	No textbook; liked the structure of this course
CCN 272 Qualitative Research Methods for Information Systems and Management	Spring 2008	Jenna <a href="#">Burrell</a>	Berkeley	One textbook (Lofland, Snow, Anderson, & Lofland, 2006)
INSC 572 Qualitative Methods in Information Science	Winter 2009	Raya <a href="#">Fidel</a>	Washington	One textbook (Patton, 2002). The syllabus also lists some optional readings, most of which are textbooks, but no specific chapters are suggested from them. Structure of this course was somewhat confusing.

### Books (general)

- Gorman, G. E., & Clayton, P. (2005). *Qualitative research for the information professional: A practical handbook* (2nd ed.). London: Facet. [Shulman; ISBN: 1856044726; Goldstein: Z669.7.G67 Q83 2005]
- Huberman, A. M., & Miles, M. B. (Eds.) (2002). *The qualitative researcher's companion*. Thousand Oaks, CA: Sage. [Shulman; ISBN: 0761911901]
- Lofland, J., Snow, D. A., Anderson, L., & Lofland, L. H. (2006). *Analyzing social settings: A guide to qualitative observation and analysis* (4th ed.). Belmont, CA: Wadsworth. [Burrell; ISBN: 9780534528614; FSU only has 3<sup>rd</sup> edition from 1995 in Strozier]
- Patton, M. Q. (2002). *Qualitative research and evaluation methods* (3rd ed.). Thousand Oaks, CA, Sage. [Fidel; ISBN: 0761919716; Strozier: H62 .P3218 2002]

### General readings / overview

#### General

- Becker, H. S. (1996). The epistemology of qualitative research. In R. Jessor, A. Colby, & R. A. Shweder (Eds.), *Ethnography and human development: Context and meaning in social inquiry* (pp. 53-71). Chicago, IL: University of Chicago Press. [Burrell; ISBN: 0226399028; in FAMU library]

- Denzin, N. K., & Lincoln, Y. S. (2008). Introduction: The discipline and practice of qualitative research. In N. K. Denzin & Y. S. Lincoln (Eds.), *The landscape of qualitative research* (3rd ed., pp. 1-44). Los Angeles, CA: Sage. [Fleischmann; ISBN: 9781412957588; Strozier: H62 .L274 2008]
- Holloway, I., & Todres, L. (2003). The status of method: Flexibility, consistency and coherence. *Qualitative Research*, 3(3), 345-357. doi:10.1177/1468794103033004 [Shulman]
- Mason, J. (2002). Designing qualitative research. In *Qualitative researching* (2nd ed., pp. 24-48). Thousand Oaks, CA: Sage. [Fidel; ISBN: 0761974288; FSU has 1<sup>st</sup> ed. (1996), FAMU has 2<sup>nd</sup>]
- Rogers-Dillon, R. H. (2005). Hierarchical qualitative research teams: Refining the methodology. *Qualitative Research*, 5(4), 437-454. doi:10.1177/1468794105056922 [Shulman]

### Library and information science-specific

- Fidel, R. (1993). Qualitative methods in information retrieval research. *Library and Information Science Research*, 15, 219-247. [Fidel]
- Sutton, B. (2010). Qualitative research methods in library and information science. In M. J. Bates & M. N. Maack (Eds.), *Encyclopedia of Library and Information Sciences* (3rd ed., pp. 4380-4393). Boca Raton, FL: CRC Press. [available [online](#); not sure where this came from TBH...]
- Westbrook, L. (1997). Qualitative research. In R. R. Powell (Ed.), *Basic research methods for librarians* (3rd ed., pp. 143-163). Greenwich, CT: Ablex. [Fleischmann; ISBN: 1567503381; Goldstein: Z669.7 .P68 1997]

### Data collection, coding, and analysis (general, not specific to any one method)

- Bauer, M. W., & Aarts, B. (2000). Corpus construction: A principle for qualitative data collection. In M. W. Bauer & Gaskell G. (Eds.), *Qualitative reasoning with text, image, and sound: A practical handbook* (pp. 19-37). London, UK: Sage. [Burrell; ISBN: 0761964800; non-circulating in FAMU library]
- Bong, S. A. (2002). Debunking myths in qualitative data analysis. *Forum: Qualitative Social Research*, 3(2). Retrieved from <http://www.qualitative-research.net/index.php/fqs/article/viewArticle/849/1844> [Shulman]
- Gibbs, G. R., Friese, S., & Mangabeira, W. C. (2002). The use of new technology in qualitative research. *Forum: Qualitative Social Research*, 3(2). Retrieved from <http://www.qualitative-research.net/index.php/fqs/article/view/847> [Shulman]
- Mason, P. (2005). Visual data in applied qualitative research: Lessons from experience. *Qualitative Research*, 5(3), 325-346. doi:10.1177/1468794105054458 [Shulman]
- Whyte, W. F. (1984). Focusing the study and analyzing the data. In *Learning from the field: A guide from experience* (pp. 225-250). Newbury Park, CA: Sage. [Fidel; ISBN: 0803921616; Strozier: H62 .W455 1984]

### Reliability and validity; evaluation of qualitative research

- Gaskell, G., & Bauer, M. W. (2000). Towards public accountability: Beyond sampling, reliability and validity. In M. W. Bauer & Gaskell G. (Eds.), *Qualitative reasoning with text, image, and sound: A practical handbook* (pp. 336-350). London, UK: Sage. [Burrell; ISBN: 0761964800; non-circulating in FAMU library]

- Golafshani, N. (2003). Understanding reliability and validity in qualitative research. *The Qualitative Report*, 8(4), 597-607. <http://www.nova.edu/ssss/QR/QR8-4/golafshani.pdf> [Shulman]
- Jordan, B., & Dalal, B. (2006). Persuasive encounters: Ethnography in the corporation. *Field Methods*, 18(4), 359-381. doi:10.1177/1525822X06292976 [Burrell]
- Kvale, S. (1996). The social construction of validity. In *Interviews: An introduction to qualitative research interviewing* (pp. 229-252). Thousand Oaks, CA: Sage. [Burrell; ISBN: 080395820X; Strozier: HM48 .K83 1996]
- Lincoln, Y. S., & Guba, E. G. (1985). Establishing trustworthiness. In *Naturalistic inquiry* (pp. 289-331). Newbury Park, CA: Sage. [Fidel; ISBN: 0803924313; in FSU Panama City branch library]

## Ethnography

- Boellstorff, T. (2008). Method. In *Coming of age in Second Life: An anthropologist explores the virtually human* (pp. 60-86). Princeton, NJ: Princeton University Press. [Fleischmann; ISBN: 9780691135281; Strozier: GN307.65 .B64 2008]
- Clifford, J. (1988). On ethnographic authority. In *The predicament of culture: Twentieth-century ethnography, literature, and art* (pp. 21-54). Cambridge, MA: Harvard University Press. [Burrell; ISBN: 0674698428; Strozier: GN308 .C55 1988]
- Dourish, P. (2006). Implications for design. In *Proceedings of the 2006 Conference on Human Factors in Computing Systems (CHI)* (pp. 541-550). New York, NY: ACM. [Burrell; ISBN: 1595933727; [online](#)]
- Forsythe, D. (2001). "It's just a matter of common sense": Ethnography as invisible work. In *Studying those who study us: An anthropologist in the world of artificial intelligence* (pp. 146-162). Stanford, CA: Stanford University Press. [Fleischmann; ISBN: 0804742030; in FAMU library]
- Geertz, C. (1973). Thick description: Toward an interpretive theory of culture. In *The interpretation of cultures: Selected essays* (pp. 3-30). New York: Basic Books. [Fleischmann, Burrell; ISBN: 046503425X; Strozier: GN315 .G36]
- Hine, C. M. (2000). The virtual objects of ethnography. In *Virtual ethnography* (pp. 67-82). London: Sage. [Fleischmann, Burrell; ISBN: 0761958967; Strozier: HM851 .H564 2000]
- Marcus, G. E. (1995). Ethnography in/of the world system: The emergence of multi-sited ethnography. *Annual Review of Anthropology*, 24, 95-117. [Burrell]
- Marcus, G.E. (1998). Ethnography in/of the world system: The emergence of multi-sited ethnography. In *Ethnography through thick and thin* (pp. 79-104). Princeton, NJ: Princeton University Press. [Fleischmann; ISBN: 0691002533; Strozier: GN345 .M373 1998]
- McLaren, P. and Datnow, A. (2002). Ethnography. In D. Levinson, P.W. Cookson, & A.R. Sadovnik (Eds.), *Education and sociology: An encyclopedia* (pp. 255-260). New York: Routledge. [Fleischmann; ISBN: 0815316151; non-circulating in TCC library]
- Nafus, D., & Anderson, K. (2006). The real problem: Rhetorics of knowing in corporate ethnographic research. In *Ethnographic Praxis in Industry Conference Proceedings 2006* (pp. 244-258). Hoboken, NJ: Wiley-Blackwell. doi:10.1111/j.1559-8918.2006.tb00052.x [Burrell]
- Rennecker, J. (2003). Updating ethnography to investigate contemporary organizational forms. In M. E. Whitman & A. B. Woscynski (Eds.), *The handbook of information systems research* (pp. 133-149). Hershey, PA: Idea Group Publishing. [Fleischmann; ISBN: 1591401445; cannot find in FSU libraries]

- Rosaldo, R. (1993). Subjectivity in social analysis. In *Culture and truth: The remaking of social analysis* (2nd ed., pp. 168-195). Boston, MA: Beacon. [Burrell; ISBN: 080704623X; available via [NetLibrary](#)]
- Star, S. L. (1999). The ethnography of infrastructure. *American Behavioral Scientist*, 43, 377-391. doi:10.1177/00027649921955326 [Burrell]
- Turkle, S. (1997). TinySex and gender trouble. In *Life on the screen: Identity in the age of the Internet* (pp. 210-232). New York, NY: Simon and Schuster. [Burrell; ISBN: 0684803534; Dirac: QA76.9.C66 T87 1995]

## Ethnomethodology

- Atkinson, P. (1988). Ethnomethodology: A critical review. *Annual Review of Sociology*, 14, 441-465. [Fleischmann]
- Dourish, P., & Button, G. (1998). On technomethodology: Foundational relationships between ethnomethodology and systems design. *Human-Computer Interaction*, 13, 395-432. [Fleischmann]
- Garfinkel, H. (1967). *Studies in ethnomethodology*. Englewood Cliffs, NJ: Prentice Hall. [no syllabi; ISBN: 0745600050 (1991); Strozier: HM24 .G3 (1967)]

## Grounded theory

- Charmaz, K. (2002). Qualitative interviewing and grounded theory analysis. In J. A. Holstein & J. F. Gubrium (Eds.), *Handbook of interview research: Context and method* (pp. 675-694). Thousand Oaks, CA: Sage. [Fleischmann; ISBN: 0761919511; Strozier: H61.28 .H36 2002; also in Goldstein non-circulating]
- Charmaz, K. (2006). *Constructing grounded theory: A practical guide through qualitative analysis*. Thousand Oaks, CA: Sage. [Burrell, pp. 1-12 and pp. 42-71 only; ISBN: 0761973532; Strozier: H61.24 .C45 2006]
- Corbin, J., & Strauss, A. C. (2008). *Basics of qualitative research: Techniques and procedures for developing grounded theory* (3rd ed.). Thousand Oaks, CA: Sage. [no syllabi; ISBN: 9781412906449; Strozier: HA29 .S823 2008]
- Mansourian, Y. (2006). Adoption of grounded theory in LIS research. *New Library World*, 107(9/10), 386-402. [Fleischmann]

## Case studies

- Fidel, R. (1984). The case study method: A case study. *Library and Information Science Research*, 6, 273-288. Retrieved from <http://faculty.washington.edu/fidelr/RayaPubs/TheCaseStudyMethod.pdf> [Fidel]
- Stake, R. E. (2005). Qualitative case studies. In N. K. Denzin & Y. S. Lincoln (Eds.), *The Sage handbook of qualitative research* (3rd ed., pp. 443-466). Thousand Oaks, CA: Sage. [Fleischmann; ISBN: 0761927573; Strozier: H62 .H2455 2005]
- Yin, R. K. (2003). Designing case studies. In *Case study research: Design and methods* (3rd ed., pp. 19-56). Thousand Oaks, CA: Sage. [Fleischmann; ISBN: 0761925538; Strozier: H62 .Y56 2003]

## Content analysis

- Garfinkel, H. (1967). "Good" organizational reasons for "bad" clinic records. In *Studies in ethnomethodology* (pages unknown). Englewood Cliffs, NJ: Prentice Hall. [Burrell; ISBN unknown; Strozier: HM24 .G3]
- Krippendorff, K. (2004). *Content analysis: An introduction to its methodology* (2nd ed.). Thousand Oaks, CA: Sage. [no syllabi; ISBN: 9780761915454; Strozier: P93 .K74 2004]
- Krippendorff, K., & Bock, M. A. (2009). *The content analysis reader*. Thousand Oaks, CA: Sage. [no syllabi; ISBN: 9781412949651; not at FSU or FAMU]
- Prior, L. (2003). Basic themes: Use, production, and context. In *Using documents in social research* (pp. 1-29). Thousand Oaks, CA: Sage. [Burrell; ISBN: 0761957464; not at FSU or FAMU]

*Didn't find many readings on this in the syllabi, so added the two Krippendorff books as possible additional material (chapters within them at least).*

## Discourse analysis

- Budd, J. (2006). Discourse analysis and the study of communication in LIS. *Library Trends*, 55, 65-82. [No syllabi]
- Budd, J., & Raber, D. (1996). Discourse analysis: Method and application in the study of information. *Information Processing and Management*, 32, 217-226. [Fleischmann]
- Frohmann, B. (1994). Discourse analysis as a research method in library and information science. *Library and Information Science Research*, 16, 119-138. [Fleischmann]

## Participant observation (and participatory action research)

- Kemmis, S., & McTaggart, R. (2005). Participatory action research: Communicative action and the public sphere. In N. K. Denzin & Y. S. Lincoln (Eds.), *The Sage handbook of qualitative research* (3rd ed., pp. 559-604). Thousand Oaks, CA: Sage. [Fleischmann; ISBN: 0761927573; Strozier: H62 .H2455 2005]
- Oates, B. J. (2004). Action research: Time to take a turn? In B. M. Kaplan, D. P. Truex III, D. Wastell, A. T. Wood-Harper, & J. I. Degross (Eds.), *Information systems research: Relevant theory and informed practice* (pp. 315-334). Boston, MA: Kluwer. [Fleischmann; available via [NetLibrary](#)]

*I struggled to find anything I felt comfortable including here (as sufficiently authoritative / well-cited) specifically about observation in general. It seemed like a lot pointed back to ethnography as an observational method.*

## Interviews

- Kvale, S. (1996). The interview as conversation. In *Interviews: An introduction to qualitative research interviewing* (pp. 19-37). Thousand Oaks, CA: Sage. [Burrell; ISBN: 080395820X; Strozier: HM48 .K83 1996]
- Kvale, S. (1996). Thematizing and designing an interview study. In *Interviews: An introduction to qualitative research interviewing* (pp. 83-108). Thousand Oaks, CA: Sage. [Fleischmann; ISBN: 080395820X; Strozier: HM48 .K83 1996]
- Lincoln, Y. S., & Guba, E. G. (1985). Implementing the naturalistic inquiry. In *Naturalistic inquiry* (pp. 250-288). Newbury Park, CA: Sage. [Fidel; ISBN: 0803924313; in FSU Panama City library]

- Meho, L. I. (2006). E-mail interviewing in qualitative research: A methodological discussion. *Journal of the American Society for Information Science and Technology*, 57, 1284-1295. [Fleischmann]
- Suchman, L., & Jordan, B. (1990). Interactional troubles in face-to-face survey interviews. *Journal of the American Statistical Association*, 85, 232-241. [Burrell]

### Focus groups

- Albrecht, T. L., Johnson, G. M., & Walther, J. B. (1993). Understanding communication processes in focus groups. In D. L. Morgan (Ed.), *Successful focus groups: Advancing the state of the art* (pp. x-y). Thousand Oaks, CA: Sage. [Burrell; ISBN: 0803948743; Strozier: H61.28 .S83 1993]
- Asbury, J. (1995). Overview of focus group research. *Qualitative Health Research*, 5(4), 414-420. doi:10.1177/104973239500500402 [Shulman; N/A at FSU, would need to be ILL'ed]
- Morgan, D. L., & Krueger, R. A. (1993). When to use focus groups and why. In D. L. Morgan (Ed.), *Successful focus groups: Advancing the state of the art* (pp. 3-19). Thousand Oaks, CA: Sage. [Burrell; ISBN: 0803948743; Strozier: H61.28 .S83 1993]
- Nielsen, J. (1997). The use and misuse of focus groups. *IEEE Software*, 14(1), 94-95. [Fleischmann]

### Other

#### Contextual inquiry [Fleischmann]

- Holtzblatt, K., & Jones, S. (1993). Contextual inquiry: A participatory technique for system design. In D. Schuler & A. Namioka (Eds.), *Participatory design: Principles and practice* (pp. 180-193). Hillsdale, NJ: Lawrence Erlbaum. [Fleischmann; ISBN: 0805809511; not in FSU libraries]
- Raven, M. E., & Flanders, A. (1996). Using contextual inquiry to learn about your audiences. *Journal of Computer Documentation*, 20(1), 1-13. [Fleischmann]

#### Projective interviewing [Burrell]

- Gaver, B., Dunne, T., & Pacenti, E. (1999). Cultural probes. *Interactions*, 6(1), 21-29. [Burrell]
- Rose, G. (2007). Making photographs as part of a research project. In *Visual methodologies: An introduction to the interpretation of visual materials* (2nd ed., pp. 237-256). Thousand Oaks, CA: Sage. [Burrell; ISBN: 1412921910; FSU only has 1<sup>st</sup> ed. which is missing this chapter]

#### Misc.

- Diesing, P. (1971). [Chapter 13, title unknown]. In *Patterns of discovery in the social sciences* (pages unknown). Chicago, IL: Aldine. [Fidel; ISBN: 020230101X; Strozier: H61 .D54; exact topic unknown]
- Hansen, A. (1998). Analysing visuals: Still and moving images. In *Mass communication research methods* (pp. 189-224). New York, NY: New York University Press. [Burrell; ISBN: 0814735711; not in FSU libraries; placed by Burrell under "the role of image analysis in field-based research"]
- Woolgar, S. (1991). Configuring the user: The case of usability trials. In Law, J. (Ed.), *A sociology of monsters: Essays on power, technology, and domination* (pp. 57-102). London, UK: Routledge. [Burrell; ISBN: 0415071399; Strozier: HM15 .S545 no. 38, subbasement; placed by Burrell under "studying technology as material culture"]